

**Fort Carson Regional Growth Plan
Medical, Behavioral Health & Social Services Partnership Group Meeting
December 3, 2010
Pikes Peak Area Council of Governments**

MEMBERS PRESENT:

- Steve Alcock, TriWest Healthcare
- Mary Ellen Benson, AspenPointe
- Michael Bryant, Mental Health America
- Charlene Coffin, Penrose-St. Francis
- Brian Duncan, Warrior Support Center
- Hans Graefe, Army OneSource
- Kate Hatten, PPACG
- Colleen Head, The Resource Exchange
- Kristen Kea, Fort Carson Warrior Family Community Partnership
- Charles Knoeckel, Military Family Life Consultant, private practitioner
- Catherine Krumrine, AspenPointe
- Melissa Marts, Care & Share Food Bank for Southern Colorado
- Jamie Nadel, Springs Counseling Center
- Charlotte Nal, Community Partnership for Child Development
- LTC Deborah Pina-Thomas, Fort Carson EACH
- Gerald Sanford, private practitioner
- Kathy Sterbenc, Trilogy Integrated Resources (via telephone)
- Thomas Whidden, AspenPointe
- LTC Erin Wilkinson, Fort Carson EACH
- Heidi York, private practitioner

Network of Care Webcast

Following introductions, Kathy Sterbenc with Trilogy Integrated Resources, Inc. conducted a webcast of the Network of Care for Service Members, Veterans & Their Families. PPACG has recently contracted with Trilogy to develop a Network of Care for the Pikes Peak region in order to implement the recommendations of the Phase II Growth Plan, and the webcast provided an overview of the site's capabilities and features that will be developed for our region.

Ms. Sterbenc described the components of the Network of Care, using the San Diego County, California, site as an example. Features reviewed included key information available directly from the homepage, such as veterans information, crisis intervention, healthcare and other features (language translation, text only viewing options, etc.); a searchable services directory (which will be customized for the Pikes Peak region); a searchable library, which includes more than 35,000 articles on a range of military, veteran and health-related topics; legislative information and advocacy options; a comprehensive catalog of assistive devices; links to key local, state, and national resources; social networking features; and a Personal Health Record feature, which allows individuals to store personal information, including health or military service documents, care coordination and emergency contact information, legislation, a Wellness Recovery Action Plan; and other information. The PHR information is stored on a separate server and protected by encryption software to ensure privacy. More detailed information can be viewed on the San Diego County site: <http://sandiego.networkofcare.org/Veterans/home/index.cfm>.

Kate Hatten indicated that PPACG is currently working to develop the content for the Pikes Peak region site and will work with Partnership Group members, including 2-1-1, the Warrior Family Community Partnership, Army OneSource and others, to gather

relevant information and resources. Additional information will be provided on an ongoing basis as site development continues. It is anticipated that the site will be ready to go “live” in the spring of 2011 (within 90-120 days). Additional participants to be included in the site development were discussed, such as the Pikes Peak Library District, veteran’s organizations, and Guard and Reserve representatives. Ms. Hatten will include these representatives in future meetings.

The group discussed the many features of the Network of Care and the challenges in ensuring that people are aware of all of the features. PPACG and the group will continue to work on this issue and strategies to educate people about the Network of Care as the site is developed. It was also noted that it will be important to include information about TRICARE-eligible services/providers to make sure that consumers know what services are covered under TRICARE and if services require referrals.

Growth Plan Phase 3

Ms. Hatten briefly noted that PPACG and partnership group members are continuing to work on implementing the recommendations of the Phase II Growth Plan. The Network of Care site is currently the key focus for implementation.

Other Business

Hans Graefe informed the group of on-line training opportunities through Army OneSource (attached). These trainings include information on PTSD and TBI. Those interested can contact Mr. Graefe (johannes.graefe@serco-na.com) for additional information.

It was noted that the overall preference of the group is to keep the partnership group meetings on the third Friday of the month. The time will change to 1:00pm. The next meeting will be in January.

Upcoming Meetings/Events:

- The next CDMC meeting is scheduled for Wednesday, 19 January 2011 at 3:00pm.
- The next Medical, Behavioral Health & Social Services Partnership Group meeting is scheduled for Friday, 21 January 2011 at 1:00pm.

The meeting was adjourned at 2:30pm.