



**REGIONAL ADVISORY COUNCIL
MEETING AGENDA**

9:00 a.m. - 12:00 p.m.

April 20, 2017

PPACG Main Conference Room

- 1. Call To Order/Establish a Quorum/Introductions**
- 2. Consent items**
 - A. Agenda** – April 20, 2017
 - B. Minutes** – March 30, 2017
- 3. Public Comments** - Items not on the agenda
- 4. Special Presentations**
 - A. Community Health Partnership** – Amy Harder and team members
 - B. New PPACG website** – Jenny Lines
- 5. Action item**

Technical Review Subcommittee – Cheryl Schnell, Chair
FY18 funding allocation recommendation
- 6. Information Items**
 - A. Provider presentations**
 - i. PPACG AAA-** Gretchen Bricker
 - 1. Case management**
 - 2. Insurance counseling (SHIP)**
 - 3. Voucher programs**

4. Telephone reassurance

B. AAA Director's report – Joe Urban

C. RAC Chair report – Dave Betzler

D. Provider performance report – Lisa Alldridge

7. Calendar of Events

A. PPACG AAA events

i. Ent Retirement Series – Carrie Schillinger

B. Community information

C. Next RAC Meeting

May25, 2017, 9 a.m. – 12 p.m.

PPACG Area Agency on Aging Main Conference Room

14 S. Chestnut St., Colorado Springs, CO 80905

8. Adjournment

***Please park in the large parking lot on the east side of the building
and enter the east entrance to the lower level.
(This entrance faces Chestnut Street.)***



Pikes Peak Area
Council of Governments

Communities Working Together

AREA AGENCY ON AGING

REGIONAL ADVISORY COUNCIL MINUTES

for Thursday, March 30th, 2017

MEMBERS PRESENT

Cynthia Aki
Bea Babbitt
Dave Betzler
Clint Cooper
Lucy Crandall
Norma Garbani
Dixie Herring
Phyllis Huggins
Margaret Hunter
Marylyn Massey
Jerry Novak
Carol Parks
Jo Ruth
Frances St. Germain
Nancy Stannard

STAFF

Carrie Schillinger, PPACG AAA
Joe Urban, PPACG AAA
Gretchen Bricker, PPACG AAA
Karen Morgan, PPACG AAA
Pamela Haugard, PPACG AAA

MEMBERS ABSENT

Barb Caudle
Richard Elsner
Wendy Farr
Cheryl Schnell
Joyce Whittle

GUESTS

Pat Ellis
Laura Engelman
Bobbi Gore
John Gore
Ruby Gore
Carmela Schweer
Ralph Power
Jean Cooper
Greg Van Ningen
Michelle Dean
April Leary
Diana Spriggs
Faye Brenneman
Christine Bucher
Christine Greimann

1. CALL TO ORDER/QUORUM/ROLL CALL/INTRODUCTIONS

The March meeting of the Regional Advisory Council (RAC) was called to order at 9:04 a.m. by RAC Chairperson Dave Betzler at the PPACG offices. Members, staff, and guests introduced themselves. **Let the records show that a quorum was present.** (Quorum constitutes 30% of members.)

2. AGENDA APPROVAL

The agenda was approved unanimously as presented.

3. MINUTES APPROVAL

A motion to approve minutes from the February 23, 2017 RAC meeting as written was made. The motion passed unanimously.

4. PUBLIC COMMENTS

Christine Greimann of Dispatch Health spoke briefly about her agency's recent expansion beyond the Denver metro area to Colorado Springs. Ms. Greimann will return and give a formal presentation to the RAC on her agency's services for seniors at a later date.

5. SPECIAL PRESENTATION

Christine Bucher of TriLakes Cares gave an informational presentation to RAC members on the many services her agency provides to residents of the northern El Paso County region. TLC serves all ages, but has senior-specific programs which provide a variety of essential services. The TLC "help yourself" model food pantry, which provides a shopping-like experience, helps to preserve both consumer choice and dignity for those receiving this assistance. TLC also offers home repair, a medical equipment lending closet, senior-specific workshops, a weekly medical clinic and other programs that benefit seniors. Additionally, they partner with Mountain Community Senior Services, Silver Key Senior Services and Tri-Lakes Silver Alliance to deliver the maximum impact for seniors living in northern El Paso County.

6. INFORMATION ITEMS

A. Provider presentation:

- i. Amblicab: Michelle Dean advised the RAC about the transportation services Amblicab delivers to older adults in El Paso County using Older Americans Act and Older Coloradoans Act funds granted by PPACG AAA.
- ii. Fountain Valley Senior Services: Diana Spriggs informed RAC members about the various nutrition and transportation services her agency provides to El Paso County residents using funds allocated by PPACG AAA. Additionally, Ms. Spriggs spoke of the various other social programs offered through the Fountain Valley Senior Center and the impact of all these services on the lives of the seniors that they touch.
- iii. Mountain Community Senior Services: Faye Brenneman addressed the RAC about the services her agency delivers to

seniors living in northern El Paso County, to include transportation and chore services.

- B. PPACG AAA Senior Medicare Patrol – Karen Morgan:
Ms. Morgan informed the RAC about the volunteer SMP program, operated by the State Health Insurance Programs in Colorado, that identifies and reports suspected cases of Medicare fraud to the State Insurance Commissioner’s Office.
- C. Ent Retirement Series – Pamela Haugard:
Ms. Haugard updated the RAC on the 2017 Ent Retirement Series classes offered jointly by Ent Federal Credit Union and PPACG AAA. These free classes are open to the community and have been very well-received by the public in the two years since they were introduced. The classes held in 2017 will offer two firsts to attendees; a representative from the Social Security Administration will teach a Social Security 101 class, and all classes will be held at PPACG AAA, allowing attendees access to many aging-related resources and raising their awareness of the agency and its services.
- D. AAA Director’s report – Joe Urban:
- i. Senior Day at the Capitol was very well attended this year, to the degree that there was standing room only at the events.
 - ii. Due to lack of progress on the budgeting process at the federal level, PPACG AAA’s allocation of federal funds for FY18 is still unknown and may remain so until after the start of the new fiscal year. In order to budget for the AAA’s FY18 allocation, the assumption will be that federal funding levels remain unchanged from FY17.
 - iii. LTC Ombudsman Scott Bartlett was recently featured in a radio journalism piece about the increasing number of adults under the age of 60 residing in skilled nursing facilities.
 - iv. The recent winners of the Joe Henjum Senior Accolades award were the AAA’s Family Caregiver Case Manager Kent Mathews, the AAA’s front desk volunteer Mendy Putman and the Colorado Springs Senior Center.
- E. RAC Chair report – Dave Betzler:
- i. Senior Day at the Capitol was a great success, with many state legislators, the governor and lieutenant governor in attendance.
 - ii. The UCCS Aging Center now offers a bimonthly electronic newsletter about aging programs, services and topics of interest. Please contact them to be added to their distribution list.
 - iii. Mr. Betzler encouraged RAC members to visit at least two PPACG AAA providers in person by the end of the calendar year in order to learn more about their operations and how they deliver services to seniors.
 - iv. The end of the April RAC meeting will transition to a lunch time sharing hour. Please bring finger foods to share and come join the conversation.

NEXT RAC EVENT **April RAC meeting**
DATE: **Thursday, April 20th, 2017**

TIME: **9:00 a.m. – 12:00 p.m.**

LOCATION: **TBD**

7. **ADJOURNMENT**
 The meeting was adjourned by Mr. David Betzler at 11:23 a.m.