



**Pikes Peak Area
Council of Governments**

Communities Working Together

AREA AGENCY ON AGING

**REGIONAL ADVISORY COUNCIL
MEETING AGENDA**

9:00 a.m. - 12:00 p.m.

March 29, 2018

PPACG Main Conference Room

- 1. Call To Order/Establish a Quorum/Introductions**
- 2. Consent items**
 - A. Agenda** – March 29, 2018
 - B. Minutes** – February 22, 2018
- 3. Public Comments** - Items not on the agenda
- 4. Special Presentations** – UCCS Health Circle clinics – Nicole Caduff, Clinical Practice Manager, Primary Care Clinic, The Lane Center
- 5. Information Items**
 - A. Provider presentations**
 - i. Community Dental Health** – Michelle Vacha
 - ii. Fountain Valley Senior Services** – Dennis Crosser
 - 1. Rural Area Meal Program (RAMP)**
 - 2. Transportation and Assisted Transportation**
 - B. AAA Director's report** – Joe Urban
 - C. RAC Chair report** – Dave Betzler
- 6. Calendar of Events**
 - A. PPACG AAA events**

- i. Medicare 101 classes
- ii. Social Security 101 classes
- iii. Ent Retirement Series

B. Community information

C. Next RAC Meeting – April RAC meeting

April 26, 2018, 9 a.m. – 12 p.m.

PPACG Area Agency on Aging Main Conference Room

14 S. Chestnut St., Colorado Springs, CO 80905

7. Adjournment

***Please park in the large parking lot on the east side of the building
and enter the east entrance to the lower level.
(This entrance faces Chestnut Street.)***



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AREA AGENCY ON AGING

REGIONAL ADVISORY COUNCIL MINUTES
for Thursday, February 22nd, 2018

MEMBERS PRESENT

Cynthia Aki
Jody Barker
Dave Betzler
Lucy Crandall
Wendy Farr
Norma Garbani
Dixie Herring
Phyllis Huggins
Joanne McCoy
Jerry Novak
Carol Parks
Jo Ruth
Frances St. Germain

GUESTS

Pat Ellis
Michelle Vacha
Laura Engleman
Bobbi Gore
Kathy Lowry
David Beiner
Denise Pauley
Jami Johns
Lisa Reed
Allison Walden
Kristin Ackor
Rebecca Blair
Susan Sanders
Greg Van Ningen
Rebecca Shields
Sarah Lipka

STAFF

Lisa Alldridge, PPACG AAA
Carrie Schillinger, PPACG AAA
Joe Urban, PPACG AAA
Scott Bartlett, PPACG AAA
Roma Costanza, PPACG AAA
Gretchen Bricker, PPACG AAA

MEMBERS ABSENT

Bea Babbitt
Richard Elsner
Margaret Hunter
Marylyn Massey
Jenn Nimmo
Nancy Stannard
Joyce Whittle

GUESTS

Marilyn Billings
Tseada Berhanu
David Samson
Laurie Onstatt
April Leary

1. CALL TO ORDER/QUORUM/ROLL CALL/INTRODUCTIONS

The February meeting of the Regional Advisory Council (RAC) was called to order at 9:05 a.m. by RAC Chairperson Dave Betzler at the PPACG offices. Members, staff, and guests introduced themselves. **Let the records show that a quorum was present.** (Quorum constitutes 30% of members.)

2. AGENDA APPROVAL

The agenda was amended to include updates from AAA Director, Joe Urban. The amended agenda was approved unanimously.

3. PUBLIC COMMENTS

There were no public comments.

4. MINUTES APPROVAL

A motion to approve minutes from the January 25, 2018 RAC meeting as written was made. The motion passed unanimously.

5. ACTION ITEM

- A. Vote on Membership Subcommittee – RAC members voted unanimously to recommend to the PPACG Board the appointment of the following individuals to the Membership Subcommittee: Lucy Crandall, Wendy Farr (Chair) and Norma Garbani.
- B. Vote on Technical Review Subcommittee – RAC members voted unanimously to recommend to the PPACG Board the appointment of the following individuals to the Technical Review Subcommittee: Bea Babbitt, Dixie Herring (Chair), Marylyn Massey, Joanne McCoy, Jenn Nimmo and Carol Parks.

6. INFORMATION ITEMS

- A. AAA Director's report – Joe Urban:
 - i. Senior Day at the Capitol will be held this year on Wednesday, March 21st. It is a great opportunity to learn about programs and legislation that impact older adults in Colorado. In addition, Colorado legislators will be attending the lunch session, providing an opportunity for attendees to meet their elected officials.
 - ii. The delay in the distribution of Older Americans Act funds to the states continues. The federal Department of Health and Human Services has requested that the Colorado state controller provide the dollars to cover the delayed federal dollars for AAAs statewide. The monies will be reimbursed when they are available for transfer from the federal government to the state controller's office at a future date.
 - iii. The RFP for PPACG AAA funding allocation for FY2019 will be released next month. AAA staff will be available to support potential and returning providers as they navigate the RFP process.
 - a. Lisa Alldridge then shared that the RFP will be released on March 3rd and will have an almost three week long window in which

agencies may complete and submit proposals, with a deadline of March 23rd.

- b. Ms. Alldridge also told the RAC that the Proposers' Conferences, which are required for all potential funders, will be held on Friday, March 9th and Monday, March 12th.
 - c. Technical Review Subcommittee (TRS) meetings have already been scheduled and have been calendared specifically to return a final recommendation from the TRS to the RAC by the May 31st RAC meeting, so that the endorsement can be submitted to the PPACG Board for approval at their June 13th Board meeting.
- B. Community Information
- i. The Colorado Springs Visitors' Bureau is surveying many different population cross-sections of our community in order to develop a long-range plan to increase tourism in our region. As part of this effort, Dave Betzler and Cynthia Aki attended a senior focused, long-range planning session at the bureau and had a positive experience. They encourage others to participate in the planning process if given the opportunity.
 - ii. The Alzheimer's Association's Reason to Hope fundraising luncheon will be held on Tuesday, April 3rd at The Antler's Hotel.

7. **PROVIDER INFORMATION FAIR**

RAC members and AAA staff visited individual providers' tables and engaged in questions and answers about the services they provide using Older Americans Act and Older Coloradans Act funds granted by the PPACG AAA. The fair continued for two additional hours as RAC members, AAA staff members and providers visited each table; networking, gathering information about services and sharing ideas.

8. **NEXT RAC EVENT:** **March RAC meeting**
 DATE: **Thursday, March 29th, 2018**
- TIME:** **9:00 a.m. – 12:00 p.m.**
- LOCATION:** **PPACG Area Aging on Aging**
 14 S. Chestnut Street
 Colorado Springs, CO 80905

9. **ADJOURNMENT**

The business portion of the meeting was adjourned by Chair Dave Betzler at 9:36 a.m. RAC members spent additional time at the Provider Fair, engaging with funded providers and AAA staff.



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**REGIONAL ADVISORY COUNCIL
AAA PROVIDER PRESENTATION**

March 29, 2018

**PPACG Area Agency on Aging
14 S. Chestnut St
Colorado Springs, CO 80905
9:00 AM
Main Conference Room**

PROVIDER NAME:	Senior Mobile Dental
REPRESENTATIVE:	Michelle Vacha
ADDRESS:	Colorado Springs, CO
SERVICE AREA:	Colorado Springs, El Paso Count, Fountain/Widefield/Security, Monument, Park County, Southern Teller County, Teller County, Unincorporated El Paso County, Victor/Cripple Creek, Woodland Park
PHONE:	719-338-2195
EMAIL:	michelle@seniormobiledental.org

**PPACG Area Agency on Aging Funded SFY2016-2017
SERVICE(S):**

Service	SFY2016-2017 Clients	SFY2016-2017 Service Units
Material Aid--Dental	293	1,070

Address your agency's accomplishments, challenges, and unmet needs for each PPACG Area Agency on Aging funded service provided.

ACCOMPLISHMENTS:

Material Aid--Dental	1. Knowing historically, the dental needs of our older adult community is greater than approved funding, we have successfully budgeted our dollar amount to ensure funds are available to handle emergency needs as we near the end of
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	<p>this fiscal year. This is the second year that we have generated a wait list due to greater need than funds. As soon as any carryover funds are released and approved for our program and/or our program is approved for FY19, we have the dental team scheduled and ready to care for the people who have been waiting to be seen.</p> <ol style="list-style-type: none"> 2. Our strategic services budgeting has allowed us to provide more procedures with less cost which allows us to treat more people with the funds that we have. 3. We are instituting a "soft launch" of our new name "Community Dental Health NPO" as a better representation of our program. Senior Mobile Dental's name was descriptive in the fact that older adults are our target population and our innovative solution to provide in-house dental care to nursing facility residents and rural communities. Unfortunately, the description caused people to assume we work out of a motor home rather than our dental office (located within the COS senior center complex). 4. Last year's new program for Veteran's dental care provided by carryover funding has successfully placed us as a main resource for Veterans who do not qualify for dental care through the VA, and have not been able to afford dental care. It is with great pride that we ensure the understanding that this support comes through our joined efforts and has nothing to do with support through the VA as many would assume.
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CHALLENGES:

Material Aid--Dental	<ol style="list-style-type: none"> 1. The greater demand on our combined financial resources comes from the dual-eligibility that seniors face when they turn 60. If they qualified for Medicaid (which in turn provides the Adult Medicaid Dental benefit), they lose this benefit when they phase into the dual eligibility of Medicare/Medicaid. I have been trying to bring this oversight to the attention of our government. 2. Outside of the great need for our program, specific to this incredible support from PPACG, the overwhelming challenge has been the audit.
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	<p>I honestly do not mind the audits and guidelines that we are to follow, as it helps me ensure we are doing things right. Unfortunately, the request on costs involved is not realistic. I am part of the national network for oral health access (NNOHA), which has incredible resources in community dental programs. I have also spoken with high end dental offices and no body has the information that is being requested. In order to make the next audit easier, I have tried to write our budget along the guidelines for the audit and it is so difficult.</p> <p>Unfortunately, I have heard some programs have dropped out due to the unrealistic indepth processes of the audit, which from what I see, only hurts the population we are trying to serve.</p>
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UNMET NEEDS/WAITLIST (PLEASE PROVIDE NUMBERS):

Material Aid--Dental	As of last week, our wait list total for qualified Seniors and Veterans is 117.
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Non-PPACG Area Agency on Aging Funded SFY2016-2017 SERVICE(S) and Activities:

We are recurrent providers in the State’s Senior Dental Grant as well as providers for the State Adult Medicaid Dental benefit.

PPACG funded services fills the gap on Seniors who do not qualify for the Senior Dental Grant or Medicaid due to income. Many people are just above the threshold of the federal poverty level, yet are too poor to afford expensive dental care.

What else would you like for the RAC to know?

Our program is a finalist for Social Innovation with the Edison Awards: “We are proud to announce the Finalists for the 2018 Edison Best New Product Awards™. These finalists were chosen as the "best of the best" by 3000 of the world's top senior business executives, academics, and innovation professionals.”

Since 2008, the Edison Awards™ have recognized and honored some of the most innovative products and business leaders in the world and is among the most prestigious accolades honoring excellence in new product and service development, marketing, design and innovation.

We hope this award will help us bring attention to the importance oral health plays on overall health and the disparities Seniors face in receiving dental care.

We will be travelling to New York on April 11 to receive our award. I'll keep you updated about what comes from this!!!



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**REGIONAL ADVISORY COUNCIL
AAA PROVIDER PRESENTATION**

March 29, 2018

**PPACG Area Agency on Aging
14 S. Chestnut St
Colorado Springs, CO 80905
9:00 AM
Main Conference Room**

PROVIDER NAME:	Fountain Valley Senior Center
REPRESENTATIVE:	Dennis Crosser
ADDRESS:	5745 Southmoor Drive Fountain, CO, 80817
SERVICE AREA:	El Paso County
PHONE:	(719) 520-6472
EMAIL:	DennisCrosser@elpasoco.com

PPACG Area Agency on Aging Funded SERVICE(S):

Service	SFY2017 Clients	SFY2017 Service Units
Assisted Transportation/Transportation	493	14,814
Home Delivered Meals/Rural Area Meal Program (RAMP)	54	5,411

Address your agency's accomplishments, challenges, and unmet needs for each PPACG Area Agency on Aging funded service provided.

ACCOMPLISHMENTS:

Assisted Transportation/Transportation	Developed a program to supply picture ID's and business cards for all drivers. Riders receive the card to identify pickup Driver.
Home Delivered Meals/Rural Area Meal Program (RAMP)	Program awareness in the rural areas by networking with resources in Calhan, Peyton and surrounding areas.

CHALLENGES:

Assisted Transportation/Transportation	Medical offices relocating to the northern end of town, encouraging riders to use local providers when possible.
Home Delivered Meals/Rural Area Meal Program (RAMP)	Right now the challenge is funding. Before the funding issue I was signing up on average 3-6 new clients a month due to community networking and awareness. I have not been able to network and bring awareness to the program because we do not have any funds to sign up any new clients for the program.

UNMET NEEDS/WAITLIST (PLEASE PROVIDE NUMBERS):

9 people are currently on the wait list for RAMP
YTD Assisted Transportation/Transportation- 605 rides

Non-PPACG Area Agency on Aging Funded SFY2017

SERVICE(S) and Activities:

What else would you like for the RAC to know?

RAMP-

Due to the cut in funding I have had to put previous clients on the waitlist based on the lowest priority clients on the client prioritization calculation.