



**Meeting Agenda of the
MOBILITY COORDINATING COMMITTEE
October 24, 2017 - 9:30 a.m.
PPACG Lower Level Conference Room**

Agenda items marked with ☒ indicate that additional materials were included in packets provided to members.

1. **Call To Order / Establish A Quorum / Introductions** (Six [6] voting members)
2. **Consent Items** (To be voted on as a whole)
 - A. **Agenda**
 - B. **Minutes** ☒
3. **Public Comments**
Items not on the Agenda
4. **Training/Information Sharing/Coordination Opportunities**
5. **2018 Transit Service Improvement Plan** ☒
Brian Vitulli, Mountain Metro Transit
6. **Bylaw Review** ☒
7. **Medicaid Transportation Subcommittee Topics**
8. **Action Items for Next MCC Meeting**
9. **Adjournment**



**Meeting Minutes of the
MOBILITY COORDINATING COMMITTEE
September 26, 2017 - 9:30 a.m.
PPACG Lower Level Conference Room**

Agenda items marked with ☒ indicate that additional materials were included in packets provided to members.

1. **Call to Order / Establish a Quorum / Introductions-** Chair Gail Nehls called the meeting to order at 9:34 a.m. and established a quorum. Introductions were made.
2. **Consent Items** (To be voted on as a whole)
 - A. **Agenda**
 - B. **Minutes-** Mr. Dick Hyde made a motion to approve the consent items, seconded by Mr. Joe Vaccaro. The motion carried unanimously.
3. **Public Comments-** Items not on the Agenda- Ms. Nehls congratulated two MCC members for winning awards at the annual CASTA conference. Mr. Ted Schweitzer, City of Cripple Creek, received an award for Transit Professional of the Year. And Ms. Maggie Reed, Teller Senior Coalition, received an award for Human Services Agency for the Year. Committee members shared information about upcoming training and informational events.
4. **Training/Information Sharing/Coordination Opportunities-** Mr. Schweitzer stated that Cripple Creek will be having a PASS class in October.
5. **MCC Bylaw Review-** Committee members reviewed the bylaws to see if they are meeting statutory requirements. There were suggestions to modify the definition of mobility to coincide with the 2045 Long Range Transportation Plan and delete the absenteeism section from the bylaws. The committee requested Mr. Jacob Matsen, Mountain Metro Transit, find out more information about the mobility manager position so the committee can be aware of what that means for the committee going forward. Mr. Hyde made a motion to recommend removing the absenteeism section from the bylaws, seconded by Ms. Sharon Brown. The motion carried unanimously. The committee will further review the bylaws to make an official recommendation to the Board of Directors next month.
6. **Medicaid Transportation Subcommittee Topics-** Ms. Nehls discussed improvements to Medicaid transportation guidelines.
7. **Adjournment-** Ms. Nehls adjourned the meeting at 10:39 a.m.



Attendees – September 26, 2017

Present	Name	Agency/Affiliation
X	Joe Urban	PPACG
	Stuart Smith	Comcor, Inc.
	Susan Kuiper (Alternate)	Comcor, Inc.
X	Dick Hyde	Community Intersections Colorado Springs
	Terry Holmes	Community Intersections Colorado Springs
X	Gail Nehls	Amblicab
	Michelle Dean (Alternate)	Amblicab
	Dennis Crosser	Fountain Valley Senior Services
	Donald Watts	Falcon Senior Services
	Beverly Ordon (Alternate)	Falcon Senior Services
	Kevin Girardey	Goodwill Industries
	Luci-Cruz Laporte (Alternate)	Goodwill Industries
X	Courtney Stone	The Independence Center
	Jodi Liparulo	Mountain Community Transportation for Seniors
	Cindy Rush	Mountain Community Transportation for Seniors
X	Maggie Reed	Teller Senior Coalition
X	Jacob Matsen	Mountain Metro Transit
	Erin McCauley (Alternate)	Mountain Metro Transit
X	Sharon Brown	City of Fountain
	Chris Garvin	El Paso County
	Cindy Morse	Teller County
X	Joe Vaccaro	Citizen-At-Large
X	Megann Karch	Colorado Division of Vocational Rehabilitation
	Elizabeth Robertson	Colorado Division of Vocational Rehabilitation
X	Bethany Schoemer	PPACG
X	Staff of Member Governments and Citizens	
X	Reb Williams	PPRTA CAC
	Maile Gray	Drive Smart Colorado
X	Karen Teel	Drive Smart Colorado
X	Victoria Gutierrez	Silver Key
X	Pat Ellis	Silver Key



DATE: October 19, 2017

TO: Pikes Peak Area Council of Governments Transportation Advisory Committee
Pikes Peak Area Council of Governments Mobility Coordinating Committee
Pikes Peak Area Council of Governments Community Advisory Committee

FROM: Brian Vitulli, Transit Planning Supervisor

SUBJECT: 2018 Transit Service Improvement Plan

The Transit Services Division is soliciting feedback on potential 2018 transit service improvements. Please see the attached document for details.



2018 Transit Service Improvement Plan

Purpose:

This major service upgrade will continue to improve the overall productivity and performance of the transit system, but it is also focused on improving our customers’ experience and attracting new customers by enhancing service levels and on-time performance reliability within our existing service area. Several current planning and operational efforts recommended that our priority needs to be on improving the level of service in the area we already serve, rather than seeking to expand our service area. And when expansion is needed, we will work to form partnerships. Our broad focus is on increasing frequency on our highest ridership routes; connecting important community activity centers; enhancing on-time performance; and adding service to job-access routes during off-peak times.

Funding:

Pikes Peak Rural Transportation Authority (PPRTA) revenues above budget.

Highlights:

- Continuing to improve existing system by implementing a series of high-frequency transit routes
- Improving frequency on established routes with strong ridership levels
- Improving on-time performance
- Improving off-peak service
- Establishing new services to northern medical facilities

Alternatives (subject to public feedback):

Route 27: Increase weekday frequency to 15 minutes
NEW Union Blvd weekday fixed-route service: Boulder to Academy
Route 3: Increase Saturday frequency to 30 minutes
Route 1: Increase Saturday frequency to 30 minutes
Route 32: Add 60-minute Saturday service
Route 10: Add 60-minute Sunday service
NEW Union Blvd weekday express-route service: Academy to Memorial Hospital/Children’s Hospital
Route 11: Add weekday daytime vehicle to improve OTP
Route 19: Add 60-minute Sunday service
NEW PPCC Rampart Campus express-route service: Voyager TC to PPCC Rampart Campus
Route 1: Increase weekday frequency to 15 minutes

Rationale:

The alternatives above were assembled after conducting a system-wide technical assessment to identify potential service changes to be implemented in Spring and Fall 2018. The assessment also included an:

- Application of transit system performance standards to -
 - Identify candidate routes for service enhancements
 - Weekday frequency
 - Off-peak service (evenings and weekends)
 - Identify under-performing routes that could be addressed with enhanced marketing, adjustment, alternate service delivery, or discontinuation
- Identification of route changes or new routes that reduce travel times and/or improve transfer reliability
- Evaluation of service and routing options for transit connections to the northern hospitals and PCC's Rampart Campus – based on demand for service and scale of partnership.

Public Involvement Process:

- Fall 2017: Meet with and solicit input from transit interest groups and community stakeholders.
- January/February 2018: Hold FTA-required public meeting process.

BYLAWS
of the
Mobility Coordinating Committee
of the
Pikes Peak Area Council of Governments
Adopted February 13, 2008
Amended February 11, 2009
Amended July 13, 2011
Amended April 10, 2013

Comment [BS1]:

ARTICLE I: NAME

The name of this committee shall be the "**Mobility Coordinating Committee**" (MCC).

ARTICLE II: ORGANIZATION

Section 1. Authority The MCC shall be governed by the policies and guidelines set forth by the Pikes Peak Area Council of Governments (PPACG) or as amended.

Section 2. Area

The area to be served by the MCC is the geographic area served by the PPACG extended to the county boundaries served therein, hereinafter referred to as the "Pikes Peak Region."

Section 3. Nondiscrimination

No person or organization shall, on the grounds of race, gender, color, national origin, religion, creed, sexual orientation, or disability, be excluded from participating in, be denied the benefits of, or be subject to, discrimination from the MCC.

ARTICLE III: PURPOSE

Section 1. **The Importance of Mobility**

- a) **Definition:** The ability to move or be moved easily and without limitation.
- b) Mobility context: accessibility (meeting needs) using mobility (moving for the sake of moving)
- c) Mobility private sector benefits: Mobility brings together a range of economic benefits; it creates jobs, saves money, boosts business, revitalizes local economies and spurs urban competitiveness.
- d) Mobility community and societal benefits:
 1. to improve the independence of several underserved groups (the chronically disabled, individuals with limited incomes, refugees, people with limited English proficiency, and older adults), while building social capital and encouraging civic engagement.
 2. To assist people temporarily unable to drive due to medical conditions caused by medical treatment such as chemo-therapy and / or physical therapy
- e) Mobility government services: Access to transportation is critical at a time when states are experiencing fiscal challenges and programs that serve those with limited

Comment [BS2]: The 2045 Long Range Transportation Plan defines mobility as: Optimize the movement of people and goods.

Comment [BS3]: All purpose riders, occasional, transit dependent riders, maybe something to add.

incomes or older adults, particularly Medicaid and Medicare, are stressed to meet demand.

Section 2. **Responsibilities**

- a) Coordination of transit grants and other resources to provide maximum benefit to the Region
- b) To advise the PPACG Board of Directors and staff on current and emerging issues, goals, and plans relative to coordination of public, human service, and job access transit services in the Pikes Peak Region.
- c) To provide recommendations to the PPACG Board of Directors for coordination of public, human service, and job access transit services in the Pikes Peak Region.
- d) To provide a forum for coordinating the services of those agencies providing public, human service, and job access transit services in the Pikes Peak Region.
- e) To coordinate transit with human service delivery and other community needs
- f) To work toward a consumer directed and cost effective system of transit delivery
- g) To provide a forum for information, education, and advocacy regarding transit issues and best practices
- h) To be the Regional experts on transit issues and practices
- i) Assist targeted demographic groups to learn available services through a network of providers with brochures and booklets with detailed descriptions and contact information
- j) Create and periodically review an inventory of existing transit options and identifying gaps in service or physical infrastructure
- k) Providing information and education opportunities, training or tools so that transit may be integrated into all aspects of the community
- l) Maintain a directory of services offered by members for the targeted demographic groups
- m) Helping recipients of community services use the transit services that are available in the community

Comment [BS4]: Needs review. How we are making decisions about funding the area.

Comment [BS5]: CDOT, new call for projects, 5310, mmt, what is the understanding of this phrase. Maybe add provide guidance on the coordination of grants. Defining coordination is a big thing

ARTICLE IV: MEMBERSHIP

Section 1. Composition and Representation

All PPACG member entities in the Pikes Peak Region are eligible for voting membership on the MCC. Member entities' representatives will be members upon submittal of a request for membership and identification of a representative, subject to review and approval by the PPACG Board of Directors. Each entity is entitled to one voting member. Membership will include representatives of organizations involved in planning, funding and/or providing public, human service, and job access transportation services which operate in the Pikes Peak Region. In addition, an at-large membership category shall include designated representatives of up to ten community-based organizations representing the needs of transportation disadvantaged populations in the Pikes Peak Region or individuals with a vested interest or knowledge of transit.

All member representatives will be entitled to one vote each with the following exceptions:

Representatives of Transportation Planning and/or Funding Agencies will be non-voting. All members will be entitled to an alternate who shall be selected in the same manner as the member. Alternate members will be entitled to vote only in the absence of the primary member.

Organizations who are eligible for membership includes, but are not limited to:

Transportation Planning/Funding Agencies (Non-voting):

City of Colorado Springs Transit Services Division
Colorado Department of Transportation Division of Transit and Rail
Pikes Peak Area Agency on Aging
Pikes Peak Area Council of Governments
Pikes Peak Rural Transportation Authority

Transportation Providers (Voting): Transportation providers are defined as agencies which provide public and/or human services transportation. An updated list of all MCC members is attached for reference. Membership selection is outlined in Article IV, Section 3 of these bylaws.

PPACG Member Entities (Voting):

Alma, Town of
Calhan, Town of
Colorado Springs, City of
Cripple Creek, City of
El Paso County
Fairplay, Town of
Fountain, City of
Green Mountain Falls, Town of
Manitou Springs, City of
Monument, Town of
Palmer Lake, Town of
Park County
Ramah, Town of
Teller County
Victor, City of
Woodland Park, City of

At-large Members (Voting): In addition, there will be up to ten (10) At-large community-based organizations members or individuals with a vested interest or knowledge of transit shall be chosen according to Article IV, Section 3.

Section 2. Membership Criteria

Members must meet the following additional criteria to be selected:

- a) Must demonstrate technical background and/or understanding of public, human services or job access transportation issues in the Pikes Peak Region.

- b) Must be able to attend MCC meetings and to assist in data gathering, analysis and other activities of the MCC when requested by the MCC to do so.
- c) Must represent an entity or organization with a demonstrated regional mission related to the purpose of the MCC or may be an individual with a vested interest or knowledge of transit.
- d) Representatives from community-based organizations are to represent the needs of persons using human services transportation services and/or public transportation services in the Pikes Peak Region.

Voting Membership shall be no fewer than ten (10) representatives and no more than thirty (30) representatives. PPACG staff will track membership appointments and notify the chairperson if membership is within two (2) from the minimum or maximum allowed.

Section 3. Selection

For representatives of PPACG member entities, planning/funding agencies, and transportation providers, appointments made by the respective organizations shall be referred to the MCC for recommendation to the PPACG Board of Directors, which at its discretion, will approve/disapprove the recommendation.

For the at-large community-based organization membership, the MCC will consider candidate organizations for membership and forward a recommendation to the PPACG Board of Directors, which at its discretion, will approve/disapprove the recommendation.

Section 4. Term of Membership

Terms of membership shall be continuous at the pleasure of the organization being represented or until the organization becomes inactive in the MCC's regular meetings. Inactivity shall be constituted by an organization's representatives' absences at three (3) or more consecutive regular meetings or four (4) regular meetings during a calendar year

Section 5. Absenteeism

Members missing three (3) consecutive, regularly scheduled meetings or a total of four (4) regular meetings, during a calendar year period shall be automatically reviewed by the PPACG Board of Directors. When a member has been absent for the second consecutive time or has been absent for the third time in any twelve-month period, the MCC Chairperson shall send, or cause to be sent, in a reasonable time, a letter to such member at his/her address as entered on the committee's records, informing such person another absence shall result in his/her membership being reviewed. If attendance does not improve, the PPACG Board of Directors may take other actions including removal. Excused absences for personal or family medical reasons or a death in the family shall not apply against a member's absentee record as stated above.

Comment [BS6]: At discretion of the chair, eliminate dick made a motion to eliminate absenteeism, Sharon seconded.

Section 6. Vacancies and Appointments

All vacancies shall be filled by the process outlined in Article IV, Sections 1-4.

Section 7. Resignations

Members and representatives are encouraged to send written notice of intent to resign to the PPACG Executive Director and a copy to the MCC Chairperson as soon as possible, but at least one (1) month before the termination date.

ARTICLE V: Officers

Section 1. Officers

Officers of the MCC shall consist of a Chairperson, Vice-Chairperson, and Second Vice-Chairperson.

Section 2. Selection of Officers

Only voting members of the MCC are eligible to be officers. Officer candidates may be nominated by a Nominating/Membership subcommittee, from the floor, or both, as appropriate.

Nominees shall be presented to the membership for consideration at the last regularly scheduled meeting of each year. Election shall be at the first regularly scheduled meeting of the year and shall be by ballot with a majority vote electing the Officers.

Section 3. Term of Office

Elected officers shall serve for a term of one (1) year in accordance with the time schedule identified in Section 2. Such officers shall hold office until they resign, are removed, are otherwise disqualified to serve, or until their successors shall be elected, whichever occurs first.

Officers may be re-elected but may not serve more than two (2) consecutive terms.

Section 4. Vacancies

A vacancy in any office shall be filled for the unexpired portion of the term. Vacancies shall be filled by elections held at a regularly scheduled meeting within ninety (90) days after the vacancy occurs. The election shall follow the nominating/voting process established by Article V, Section 2.

A member elected to fill an unexpired term of six (6) months or longer shall be considered to be filling a full term of office.

Section 5. Removal and Resignations

Any MCC request for removal of an officer will be submitted to the PPACG Board of Directors. The PPACG Board of Directors, after investigation, may remove the officer and call for a special election for a new officer.

Any officer may resign his/her position as an officer at any time by giving written notice to the Chairperson of the MCC and the PPACG Executive Director. Any such resignation shall take effect on the date of the receipt of such notice or at any later date specified therein, not to exceed the expiration date of the regular term of the office. The acceptance of such resignation shall not be necessary to make it effective.

Section 6. Duties of the Chairperson

The Chairperson shall serve in the following capacities:

- a) Preside at all meetings of the MCC and shall be eligible to vote on all matters;
- b) Be responsible for the effective, efficient and timely conduct of the MCC meetings;
- c) Work closely and coordinate with the assigned PPACG Staff person to develop meeting agendas and annual objectives of the committee to be communicated to and approved by the PPACG Board of Directors.

- d) Appoint all Chairpersons of subcommittees;
- e) Be responsible to the PPACG Board of Directors to assure all subcommittees are accomplishing their objectives;
- f) Perform such other duties as may be assigned from time to time by the MCC or requested by the PPACG Staff assigned to the MCC; and
- g) Attend PPACG Board of Directors meetings as appropriate and/or when requested to do so by the Board of Directors' Chairperson.

Section 7. Duties of the Vice-Chairpersons

In the absence of the Chairperson or in the event of his/her inability to act or if the office is vacant, the 1st Vice-Chairperson shall perform all duties of the Chairperson, and when so acting, shall have all the powers and be subject to all restrictions of the Chairperson. Similarly, in the absence of both the Chairperson and 1st Vice-Chairperson, the 2nd Vice Chairperson shall perform the duties of and have all the powers and be subject to all restrictions of the Chairperson.

ARTICLE VI: Meetings, Voting and Quorum

Section 1. Public Meeting

All meetings of the MCC are open to the public. Citizens are welcome at meetings and may express their opinions at such times as designated by the agenda or when recognized by the Chairperson.

Section 2. Regular and Special Meetings

- a) Regular meetings of the MCC shall be held quarterly at a minimum. Notice of said meetings and all available meeting materials shall be provided to each MCC member at least four (4) days prior to the meeting by mail or electronic means.
- b) Special meetings of the MCC may be called by the Chairperson in consultation with PPACG Staff or by written petition by any three (3) MCC members mailed or delivered personally to the Chairperson with a copy to the PPACG Staff. PPACG Staff shall fix the time, date, and location for holding any special meeting. MCC members shall be notified by mail or electronic means, in person, or by telephone of such special meetings, and said notice shall specify the nature of any and all business to be conducted at such meetings.

Section 3. Voting

Voting members of the MCC shall be entitled to one (1) vote on all matters brought before a regular or special meeting of the MCC, provided a quorum is present. No proxy vote shall be allowed. All issues shall be settled by a majority vote. In the absence of a primary member, the alternate member may vote.

Section 4. Quorum

Thirty percent of the current voting MCC membership (rounded up to the nearest whole number) shall constitute a quorum. A quorum shall be necessary for the transaction of any official business at any meeting of the MCC.

Section 5. Procedure

The latest version of Robert's Rules of Order shall govern the conduct of business at all meetings of the MCC except when such Rules are in conflict with these Bylaws.

Section 6. Secretarial Duties

The PPACG will provide for the secretarial support and administrative requirements of the MCC and shall keep the bylaws as amended, minutes of all meetings of the MCC, a current membership list containing the names, addresses and telephone numbers of all MCC members, and all other official documents of the MCC.

ARTICLE VII: Subcommittees

Section 1: Nominating/Membership Subcommittee

The Nominating/Membership Subcommittee (NMSC) is a standing subcommittee of the MCC. It shall consist of three (3) voting members selected by the MCC from its membership. The MCC Chairperson will designate the Chair of the NMSC from among its three members. The NMSC shall select a slate of nominees for election of officers at the last meeting of the year or in the event of a vacancy in any of the officer positions. The NMSC shall recommend and interview new members to fill vacancies in the at-large membership category.

Section 2: New Subcommittees

When a need arises for a new subcommittee, a written request which identifies the purpose, charge, objectives, relationships, membership, officers, requirement for minutes, and term of the subcommittee will be submitted by the MCC to the PPACG Board of Directors for approval.

Section 3 Subcommittee Appointments

The MCC Chairperson shall appoint the Chair of each subcommittee. If warranted, the MCC may request experts from outside the committee be appointed voting members of the subcommittee. Membership of all subcommittees shall be recommended by a majority vote of the MCC to the PPACG Board of Directors, which, at its discretion, will approve/disapprove the recommendation.

Section 4: Subcommittee Vacancies

Vacancies on any subcommittee may be filled for the unexpired portion of the term in the same manner as provided in the case of the original appointments.

Section 5. Subcommittee Quorum

A simple majority of the members of a subcommittee shall constitute a quorum of such subcommittee. The action of a majority of the members at a meeting at which a quorum is present shall be the action of the subcommittee.

ARTICLE VIII: Conflict of Interest

Section 1. Announcing Conflict

Whenever a MCC member has cause to believe a matter to be voted upon would involve him/her in a conflict of interest, he/she shall announce the conflict of interest and shall request a ruling by the MCC on voting on such matter.

Section 2. Abstention from Voting

No MCC member shall vote on any matter which would involve a conflict of interest.

ARTICLE IX: Amendment of Bylaws

Action may be initiated by voting members at any duly constituted meeting of the MCC to alter, amend, or repeal these Bylaws and new Bylaws adopted. Notice of any proposed amendment to, or repeal of, these Bylaws shall be presented at a duly constituted meeting of the MCC. A copy of the current Bylaws with the proposed changes shall be distributed to all MCC members at least thirty (30) days in advance of the meeting at which the amendment will be presented for approval. An affirmative vote by the majority of the MCC members is necessary for amendment adoption. The MCC's recommendation to amend these Bylaws is then subject to approval by the PPACG Board of Directors. The MCC may from time to time amend their bylaws. These Bylaws may be amended as follows:

- a) All MCC members shall be furnished a typewritten copy of all changes at least thirty (30) days before the meeting at which time the changes shall be voted upon.
- b) Adoption of the changes shall require a two-thirds (2/3) vote of the voting members present at a meeting of the MCC (except under Item e of this section).
- c) The vote shall be recorded in the minutes.
- d) Amendments to the Bylaws are subject to the final approval of the PPACG Board of Directors.
- e) The PPACG Board of Directors may, from time to time, amend its Bylaws, or change its policies, where revisions in the Bylaws of this Committee may be required. Should such a case occur, the PPACG Chairman shall notify, or cause to notify, the Chairman of the MCC to implement such changes in accordance with the new approved changes by PPACG.

ARTICLE IX: ENACTMENT

These Bylaws shall be effective following their review and approval by a two thirds (2/3) vote of the membership and review and final approval by the PPACG Board of Directors.