



**REGIONAL ADVISORY COUNCIL
MEETING AGENDA**

9:00 a.m. - 12:00 p.m.

November 29, 2018

PPACG Main Conference Room

1. **Call To Order/Establish a Quorum/Introductions**
2. **Consent items**
 - A. **Agenda** – November 29, 2018
 - B. **Minutes** – October 25, 2018
3. **Public Comments** - Items not on the agenda
4. **Action Items**
 - A. **2018 Carryover Funding Recommendations** – TRS Subcommittee, Chair Ms. Dixie Herring
5. **Information Items**
 - A. **2019 Officer Nominations** – Membership Subcommittee, Chair Ms. Wendy Farr
 - B. **4 Year Plan Review Process** – Mr. Dave Betzler and Ms. Bea Babbitt
 - C. **AAA Director's report** – Mr. Joe Urban
 - D. **RAC Chair report** – Mr. Dave Betzler
 - E. **Provider Presentations**
 - i. **Peak Vista** – Ms. Marianne Hamilton: Material Aid – Audiology
 - ii. **iSight Rehab** – Ms. Patty Wagner: Education and Counseling
6. **Calendar of Events**
 - A. **PPACG AAA events**
 - B. **Community information**
 - C. **Next RAC Meeting: January 31, 2019, 9:00 a.m. – 12:00 p.m.**
7. **Adjournment**

NOTE: *Please park in the large parking lot on east side of the building, and enter east entrance to the lower level. (This entrance faces Chestnut Street.)*



Pikes Peak Area
Council of Governments
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AREA AGENCY ON AGING

REGIONAL ADVISORY COUNCIL MINUTES

Thursday, October 25, 2018

Tri-Lakes Silver Alliance (Monument)

MEMBERS PRESENT

Bea Babbitt
Cynthia Aki
Dave Betzler
Jenn Nimmo
Jerry Novak
Jo Ruth
Lucy Crandall
Marylyn Massey
Norma Garbani
Phyllis Huggins
Wendy Farr

MEMBERS ABSENT

Andrew Bunn
Carol Parks
Dixie Herring
Frances St. Germain
Joanne McCoy
Jody Barker
Joyce Whittle
Margaret Hunter
Nancy Stannard
Richard Elsner

STAFF

Joe Urban,
PPACG AAA
Lisa Alldridge, PPACG AAA

GUESTS

Amy Cutler
Andrea Creckenberg
Bobbi Gore,
Park County Senior Coalition
Dave Somers, Envida
Dee Merenyi
Diane Repich
Lisa Reed, Teller Senior
Coalition
Melissa Bagnall, Silver
Alliance Senior Center
Sue Walker

1. **CALL TO ORDER/QUORUM/ROLL CALL/INTRODUCTIONS**

The October meeting of the Regional Advisory Council (RAC) was called to order at 10:10 a.m. by Chair Dave Betzler. Introductions were made. Let the records show that a quorum was present. (Quorum constitutes 30% of members.)

2. **CONSENT ITEMS**

A. Agenda—October 25, 2018

B. Minutes—September 27, 2018

The Consent items were approved unanimously after modifications to the minutes. Ms. Ruth noted she would like more detail from RAC input in the minutes. Mr. Urban will research the best way to implement this including RAC member input. Ms. Gore would have benefited by having strategic plan comments in the minutes. She noted the current strategic plan is the same as the one presented, indicating no RAC input was included. Mr. Urban suggested moving further discussion to the Director's report section of the agenda for discussion at that point in the agenda. Ms. Huggins suggested the recording of the meetings could be used to provide more detail to the minutes.

3. **PUBLIC COMMENTS**

Ms. Bagnall, Board Chair of the Tri Lakes Silver Alliance, gave an overview of center activities, parties, exercise group, and thrift store (social activity for volunteers). The thrift store is on Hwy 105. The center is nearly 100% funded by donations.

Ms. Gore commented that since member comments were evidently not included in the strategic plan, this effectively negated member influence on the finished document.

Ms. Aki asked about the Council's membership process for making recommendations for prospective members and the due date. Ms. Farr and Mr. Urban noted that applications can be sent to anyone who might be interested, and added that the membership application will be emailed to all Council members.

4.

A. Provider Presentations

i. Teller Senior Coalition: Ms. Reed presented for the Teller Senior Coalition (TSC), noting that the TSC started 22 years ago following Teller County's reduction of services. Two TSC stalwarts, Vivian and Roberta, championed the senior cause and the organization has grown from there.

Transportation: Two years ago, TSC in partnership with Cripple Creek, received CDOT funds to start fixed bus route on Wednesdays and Fridays. Ride requests must be made 48 hours in advance. To ensure basic transportation needs are met, TSC has to prioritize its efforts.

Home delivered meals: TSC provides frozen and shelf stable meals via once a week delivery of seven meals to each client.

Case Management: Individual client centered services are provided, including wrap around services and referrals.

Respite: This voucher program is important in providing relief for caregivers.

Handyman: Includes minor home repair and safety devices.

Homemaker: TSC absorbed the homemaker services previously provided by Prospect Home Health. TSC uses vouchers and currently has a waiting list.

Funding for TSC services comes primarily from AAA and CDOT. Other funding sources include grants, Teller County, and fund raising, etc. TSC volunteers are a very valuable asset.

Ms. Aki asked if Emergency services are provided. Ms. Reed answered that TSC assists in any way possible and coordinates with other providers to support needs outside TSC capabilities. Ms. Babbitt asked about TSC staffing what their greatest need is. Ms. Reed said they have 11 employees, three of which are full time. Their greatest needs are Homemaker and Case Management. Mr. Betzler noted that TSC is under-valuing volunteer time. Ms. Nimmo suggested using Care Coordination with DSS/Medicaid could lighten the load. Ms. Farr asked about the transition of Homemaker from PHCH, with Ms. Reed noting they converted it to a Voucher Program.

- ii. Brothers Redevelopment: Mr. Olson presented for Brothers Redevelopment Inc. (BHI). BHI started as a Denver property management company. BHI offers a Paint-a-thon home improvement event which utilizes donated paints and materials and community volunteers. BHI's Colorado Housing Connects provides information and assistance around housing needs for seniors. The City of Colorado Springs transferred 100% of its home modification and repair budget to BHI, and El Paso County also provided funding. BHI's Landlords, a state-wide program, opens doors to assist transitioning people from institution to independence. BHI's Aging in Place Service Coordination provides wrap around services and referrals, including benefits and resource navigation, rent assistance, disputed rent and utility assistance, housing counseling, and home modifications. Yard work is not funded. BHI's A Place to Come Home currently operates in Denver. Ms. Babbitt asked about BHI's service partners, and Mr. Olson stated they work with a wide variety of other agencies. Mr. Urban suggested BHI coordinate with Silver Key.

5. AAA DIRECTOR'S REPORT

Mr. Urban informed the council about the recently completed Community Conversation at the city's Senior Center. In all, there were nine Community Conversations that gathered senior inputs to inform development of the new 4 Year plan. Mr. Urban noted that the CASOA documents are now available on the PPACG website (ppacg.org), and urged members to review CASOA materials and forward comments for the new 4 Year Plan, due the 2nd week in January 2019. The 4 Year Plan is a mandated document. The final document moves from each AAA, to the state and ultimately to the federal level. Ms. Aki suggested periodic staff progress reviews on the plan and its major actions and milestones would benefit Council members.

Mr. Urban noted the PPACG has received the Option Letter from the state for Federal Funds, and that open enrollment began on October 15th and will end on December 7th.

6. RAC Chair Report

Mr. Betzler acknowledged multiple member comments that generally focused on the Council's advisory role and value relative to PPACG. Discussions also addressed whether or not changes were needed in order to better present Council's views on senior issues. Additionally, discussions highlighted the potential value in better using career expertise and experience of individual members and raised the possibility of conducting a meeting offsite.

Ms. Babbitt noted some frustration over the last-minute requests for Council member inputs to the Strategic Plan, noting that as an advisory Council, future requests for member inputs needed to

submitted much earlier in the process. Additionally, Ms. Babbit noted that if the council membership were willing to take on more substantive work, it would likely have more influence on senior issues. Ms. Huggins noted that this is harder to do in rural areas, and Mr. Novak said that the council needs more interaction with the board.

7. CALENDAR OF EVENTS/COMMUNITY INFORMATION

A. PPACG AAA Events

B. Community Information

Over 100 creches are on display at the local Latter Day Saints church.

The SRC Senior Holiday Dinner Dance is on November 17, 2018

C. Next RAC Meeting:

November 29, 9:00 am at PPACG, Short Business Meeting and Holiday Pot Luck

8. ADJOURNMENT

Chair David Betzler adjourned the meeting at 12:37 pm.

2018 CARRYOVER AWARDS

AGENCY	SERVICE	Carryover Request	CPU	UNITS	Original Request	Original AWARD	AWARD	Comments
Colorado Legal Services	Legal Services	\$20,000	\$60.24	332	60,000	\$50,000	20,000	Approved based on need
Community Dental Health (Sr. Mobile)	Material Aid (services and cap.)	\$110,000			\$130,000	\$48,500	70,000	Capital approved. 60% approved upon futher information
Community of Caring	Case Mangement	\$5,000	\$28.33	176	\$35,500	\$34,000	5,000	Approved: Services which could be paid under another service stream have to be referred
Disability Services (Envida)	Assisted Transportaton	\$60,000	\$28.97	2,071	\$144,865	\$60,000	60,000	Approved based on need
Fountain Valley Senior Center	Assisted Transportaton	\$20,408	\$17.34	1,177	\$58,258	\$44,200	20,408	Approved based on need
Fountain Valley Senior Center	Transportation	\$19,402	\$17.34	1,119	\$80,451	\$55,000	19,402	Approved based on need
Mountain Community Senior Services	Transportaton	\$7,500	\$9.51	789	\$34,480	\$29,000	7,500	Approved based on need. Please follow-up after results of fundraising.
Park Co. Senior Coalition	Assisted Transp.- Voucher	\$20,000			\$52,713	\$32,900	0	Avg reimb per client per trip? P&P for voucher program. Burn rate excessive?
Park Co. Senior Coalition	Home Delivered Meals	\$23,000	\$9.00	2,556	\$76,089	\$50,000	9,200	40% based on fiscal performance.
Park Co. Senior Coalition	Transportation- Voucher	\$10,000			\$94,400	\$74,000	0	Avg reimb per client per trip? P&P for voucher program. Burn rate excessive?
PPACG Area Agency on Aging	Caregiver Counseling	\$3,375	\$52.10	65	\$35,000	\$31,622	3,375	Approved based on need. Restores original request.
PPACG Area Agency on Aging	Caregiver Info Services	\$10,000	\$11.83	845	\$40,000	\$30,000	10,000	Approved based on need. Restores original request.
PPACG Area Agency on Aging	Coordination	\$5,000			\$40,000	\$35,000	5,000	Approved based on need. Restores original request.
PPACG Area Agency on Aging	Program Development	\$22,700			\$82,700	\$60,000	22,700	Approved based on need. Restores original request.
Silver Key	Assisted Transportaton	\$51,997	\$24.32	2,138	\$297,921	\$260,400	51,997	Approved based on need and performance.
Silver Key	Home Delivered Meals	\$10,753	\$6.42	1,675	\$57,800	\$53,000	10,753	Approved based on need and performance.
Silver Key	Screening	\$22,015	\$57.03	386	\$34,250	\$30,000	22,015	Approved based on need and performance.
Silver Key	Transportaton	\$55,984	\$21.10	2,653	\$211,099	\$185,000	55,984	Approved based on need and performance.
Teller Senior Coaliton	Case Mangement	\$11,287	\$65.71	172	\$48,121	\$46,000	11,287	Approved based on need and performance.
Teller Senior Coaliton	Home Delivered Meals	\$4,423	\$7.30	606	\$81,535	\$65,000	4,423	Approved based on need and performance.
Teller Senior Coaliton	Home Delivered Meals--Capital	\$3,449			0	\$0	3,449	Approved based on need and performance.
Teller Senior Coaliton	Transportation	\$4,588	\$17.54	262	\$42,254	\$40,000	4,588	Approved based on need and performance.
YMCA	Education	\$22,000	\$24.53	897	\$55,190	\$33,114	22,000	Approved based on need and performance.
YMCA	Evidence Based Hlth Pro	\$32,000	\$5.76	5,556	\$33,102	\$29,950	32,000	Approved based on need and performance.
		\$554,881					471,081	



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AREA AGENCY ON AGING

**REGIONAL ADVISORY COUNCIL
AAA PROVIDER PRESENTATION**

November 29, 2018

9:00 AM

**Main Conference Room
PPACG Area Agency on Aging
14 S. Chestnut St
Colorado Springs, CO 80905**

PROVIDER NAME:	Dr. Marianne Hamilton
REPRESENTATIVE:	Peak Vista Community Health Centers/Director Bregitta Hughes
ADDRESS:	4863 N. Nevada Ave Colo Spgs, CO 80918
SERVICE AREA:	El Paso, Teller, Park Counties
PHONE:	719.344.7117
EMAIL:	Marianne.Hamilton@peakvista.org

PPACG Area Agency on Aging Funded FY1718 SERVICE(S):

Service	<u>FY1718</u> Clients	<u>FY1718</u> Service Units
July 1, 2017 -June 30, 2018	321	383

Address your agency’s accomplishments, challenges, and unmet needs for each PPACG Area Agency on Aging funded service provided.

ACCOMPLISHMENTS:

Increased referral base	Memorial Hosp, ENT Drs, Hearing Aid Offices
Improvement in difficult to fit hearing impairments	Technology improvements have allowed greater access for patients with difficult to fit hearing loss.
Patients with multiple disabilities	Grant monies towards rechargeable hearing

	aids have assisted those with visual and/or neurological impairments.

CHALLENGES:

Access to rural populations	Need to provide more outreach to Teller and Park Counties
Hearing Aid Donations	Need to increase "Hearing Aid Bank" donations to offset program costs.

UNMET NEEDS/WAITLIST (PLEASE PROVIDE NUMBERS):

Waitlist is now down to a month wait and currently everyone has been scheduled.	

Non-PPACG Area Agency on Aging Funded FY1718 SERVICE(S) and Activities:

What else would you like for the RAC to know?



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**REGIONAL ADVISORY COUNCIL
AAA PROVIDER PRESENTATION**

**November 29, 2018
9:00 AM**

**Main Conference Room
PPACG Area Agency on Aging
14 S. Chestnut St
Colorado Springs, CO 80905**

PROVIDER NAME:	iSight Rehab
REPRESENTATIVE:	Patty Wagner
ADDRESS:	Itinerant
SERVICE AREA:	El Paso and Teller County
PHONE:	719-229-8000
EMAIL:	timrichard@isightrehab.com

PPACG Area Agency on Aging Funded FY1617 SERVICE(S):

Service	<u>FY1617</u> Clients	<u>FY1617</u> Service Units
New service 2018	N/A	N/A

Address your agency's accomplishments, challenges, and unmet needs for each PPACG Area Agency on Aging funded service provided.

ACCOMPLISHMENTS:

Identification of unserved individuals with unserved visual impairments:	10 Clients served so far
Instruction of needed service areas:	Orientation and Mobility, Daily Living Skills, Adaptive Communication, Assistive Technology, Low Vision & Recreation and Leisure

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CHALLENGES:

Marketing	
Resources for more expensive equipment	
Starting up first year	

UNMET NEEDS/WAITLIST (PLEASE PROVIDE NUMBERS):

No waitlist yet, but we anticipate one as there are many unmet needs for the blind and low vision in the community.	

Non-PPACG Area Agency on Aging Funded FY1617 SERVICE(S) and Activities:

No Funding last year.

What else would you like for the RAC to know?

Example of newly blinded 82-year-old woman who just returned home from the hospital functionally blind with no blindness skills. She was a very independent woman before this. She is now learning how to be more independent with her vision loss.

Example of 77-year-old woman who wanted to learn how to use Uber and Lyft with her iPhone being visually impaired. She now knows how to call these rideshare companies using assistive technology.