



**Area Agency on Aging
REGIONAL ADVISORY COUNCIL
MEETING AGENDA**

10:00 – 12:00

September 24, 2020

All participation will be via the Zoom meeting location due to the State of Emergency declared by Governor Polis, Public Health Orders 20-23 and 20-14 (revised), Governor Polis' March 25, 2020 Stay at Home Order D2020 017, and CDC recommendations against gathering in large groups in order to mitigate the spread of the COVID-19 virus.

*No Executive Committee Meeting

VIRTUAL CALL IN via ZOOM

<https://ppacg.zoom.us/j/95251214639?pwd=SjBua0ZLbE9uRS8vUWdPSi9WNDf2UT09>

Meeting ID: 952 5121 4639 Passcode: 718776

1-669-900-6833 US

1. **CALL TO ORDER/ESTABLISH A QUORUM/INTRODUCTIONS**
2. **CONSENT ITEMS**
 - A. **Agenda** – September 24, 2020
 - B. **Minutes** – August 27, 2020
3. **PUBLIC COMMENTS** Due to Zoom format, only items shared with RAC Chair or AAA Director will be presented. Public comments must be submitted by email, in advance, to the RAC Chair or AAA Director at JBarker@ppacg.org
 - A. Pikes Peak Area Agency on Aging Mobility Manager Update
4. **INFORMATION ITEMS**
 - A. **Provider Presentations** iSight Rehab, Colorado Legal Services
 - B. **Membership** - see Action Items
 - C. **SRS – quarterly (March, June, September, December)**
 - D. **AAA Director's Report**
 - E. **RAC Chair Report**
5. **ACTION ITEMS**
 - A. **Membership Appointments** – Membership Chair Wendy Farr
 - B. **PPACG Strategic Plan Updates**, RAC approval to then go to PPACG Board in October – Jessica McMullen, Policy and Communications Manager
6. **DISCUSSION ITEMS**
7. **CALENDAR OF EVENTS & NEXT MEETING**

September 24, 2020. **4th Thursday**
Location – to be determined
RAC Executive Committee meeting – First Tuesdays at 10:00, via Zoom.
8. **ADJOURNMENT**



**Area Agency on Aging
REGIONAL ADVISORY COUNCIL
MEETING MINUTES**

10:00 – 12:00

August 27, 2020

All participation will be via the Zoom meeting location due to the State of Emergency declared by Governor Polis, Public Health Orders 20-23 and 20-14 (revised), Governor Polis' March 25, 2020 Stay at Home Order D2020 017, and CDC recommendations against gathering in large groups in order to mitigate the spread of the COVID-19 virus.

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VIRTUAL CALL IN via ZOOM

<https://ppacg.zoom.us/j/97917009219?pwd=clRMMkZPZFZc3FOcVIHNHVBUxIUT09>

Meeting ID: 979 1700 9219 Passcode: 603310

1-669-900-6833 US

1. **CALL TO ORDER/ESTABLISH A QUORUM/INTRODUCTIONS** Chair Bea Babbitt called the meeting to order at 10:05. A quorum was present. (i.e., minimum 30% of members.)
2. **CONSENT ITEMS** Mr. Dave Betzler moved to approve both agenda and minutes. Ms. Jenn Nimmo seconded. **The motion passed unanimously.**
 - A. **Agenda** – August 27, 2020
 - B. **Minutes** – July 23, 2020
3. **PUBLIC COMMENTS** Due to Zoom format, only items shared with RAC Chair or AAA Director will be presented. Public comments must be submitted by email, in advance, to the RAC Chair or AAA Director at JBarker@ppacg.org
 - A. Pikes Peak Area Agency on Aging Mobility Manager Update. Ms. Laura Crews shared on the Federal Transit Authority (FTA) 5310 funding transition from Mountain Metro to PPACG. PPACG and Mountain Metro have signed a letter to go to the Governor with the request. PPACG Board will review the Program Management Plan which will then go to committees, Like RAC, for input beginning in October. Seniors and people with disabilities are the target audience. This is a first time plan for PPACG with estimated funding at \$500,000 to help pay for contracted transportation services.
4. **INFORMATION ITEMS**
 - A. **Provider Presentations** iSight Rehab rescheduled to September.
 - i. Mountain Community Senior Services. Lianne Lodwig shared that they provide social transportation and handyman services for older adults living north of Northgate or south of County Line Road. All their services are provided by volunteers and during COVID19 social transportation has been limited. They have been providing grocery runs and delivering Connection Café meals. They partner with Envida for medical transport.
 - B. **Membership** - see Action Items. Ms. Wendy Farr reminded RAC that she, Dave Betzler and Lucy Crandall will all be terming off in December. Ms. Marilyn Bradish will be taking over then as Membership Chair. Guest and potential RAC member, Jan Zeis was on the call today. Membership does need to be at least 50% representative of the people PPAAA serves.
 - C. **SRS – quarterly (March, June, September, December)** No report

D. AAA Director's Report Mr. Jody Barker reports that our region and PPAAA continues to make strides serving older adults during COVID19. Medicare, SS and Ent Retirement Series classes are live via zoom. Thank you to volunteers. The City of Colorado Springs Commission on Aging (COA) and the PPAAA are looking to bring the COA under the PPACG. The RAC role is to serve as the advisory committee related to the Older Americans Act funding whereas a Commission on Aging exists as a sounding board and recommending body for policy within the area it is serving, ie City of Colorado Springs. The goal would be to eventually phase in El Paso, Park and Teller Counties as they get age-friendly communities. This new status could be by January 1, 2021.

E. RAC Chair Report Chair Babbitt represented the RAC at the PPACG Board meeting for the TRS recommendations, they were approved and she was impressed that so many Board members had good questions. Welcome to Rosemary Jaramillo and Christopher Robertson new RAC members.

5. ACTION ITEMS

Membership Appointments – Membership Chair Wendy Farr Ms. Wendy Farr presented Ms. Kimberly Bryant, Administrator for Namaste a secure Alzheimer’s facility, for membership. Ms. Marylyn Massey seconded. **The motion passed unanimously.**

6. DISCUSSION ITEMS

Mr. Dave Betzler expressed interest in working with the COA/PPACG stand up.

Mr. Jody Barker reminded folks about Yellow Book requests to 719-471-2096 or Melissa at mmarts@ppacg.org.

7. CALENDAR OF EVENTS & NEXT MEETING

September 24,2020. **4th Thursday**

Location – to be determined

RAC Executive Committee meeting – First Tuesdays at 10:00, via Zoom.

Ms. Wendy Farr reminded about Senior Law Day via zoom on 9/12/20 from 9-12. Hosted out of the Colorado Springs Senior Center.

8. ADJOURNMENT Chair Babbitt adjourned at 11:32.

Present	Name		Agency/Affiliation	Term off	Renew
X	Bea	Babbitt	Colorado Springs	12/22	N
X	Jody	Barker	AAA Director		
X	Dave	Betzler	Northern El Paso County	12/20	N
X	Bill	Boles	Park County	12/21	Y

	Andrew	Bunn	Department of Human Services	12/21	Y
X	Lucy	Crandall	Colorado Springs	12/20	N
X	Wendy	Farr	Colorado Springs	12/20	N
	Joann	Ruth	Colorado Springs	12/22	Y
X	Marylyn	Massey	Colorado Springs	12/22	Y
X	Elayne	McKenzie	El Paso County	12/21	Y
X	Jenn	Nimmo	Colorado Community Health Alliance	12/20	Y
X	Carol	Parks	Teller County	Appointed	
X	Marilyn	Bradish	Colorado Springs	12/21	Y
	Joyce	Whittle	Park County	12/22	N
X	Christopher	Robertson	Colorado Springs	12/23	Y
X	RoseMary	Jaramillo	Colorado Springs	12/23	Y
	Chris	Sheehan Larson	Park County	Appointed	
X			PPACG Staff		



Pikes Peak Area
Council of Governments
Communities Working Together

DATE: September 24, 2020
TO: PPACG Regional Advisory Council
FROM: Jessica McMullen, Policy and Communications Manager
SUBJECT: 2020 STRATEGIC PLAN UPDATE

ACTION REQUESTED: Review & Recommend

SUMMARY

In October of 2018, the PPACG Board of Directors approved their first strategic plan after several months of work from the board, committees, and staff. As the first plan was developed, board members discussed that the plan would need to be updated and maintained to ensure it continued to represent the goals and actions of PPACG.

In the past two years much has changed in the region, including the rapid changes caused by Covid-19. The update is to ensure the strategic plan reflects new opportunities and ideas, and also to reflect progress made so far.

The board developed small groups who reviewed the plan and suggested updates. These updates are being presented to the TAC, RAC and CAC for review and suggestions and will go the Board of Directors for approval.

We are bringing this to the RAC for your comments and feedback to be presented to the BOD in combination with the TAC and CAC feedback.

PROPOSED MOTION

The RAC recommends approval of the strategic plan updates to the Board of Directors

PREVIOUS COMMITTEE ACTION

The Board of Directors approved going forward with this update at the July 8, 2020 meeting. The TAC will have seen this document on September 17th and provided their comments.

BACKGROUND

ATTACHMENT(S)

- 1) Strategic Plan Update Suggestions
- 2) 2018 Strategic Plan - <http://www.ppacg.org/documents/ppacg-strategic-plan/>

STRATEGIC PLAN GOALS

- ☒ Advocacy: Serve as an effective advocacy voice for common ground issues.
- ☒ Information Sharing: Serve as a significant resource for PPACG members to collect and share information with regional partners.
- ☒ Aging: Expand and extend senior access, awareness, education, and connectivity to support age-friendly communities and empower individual seniors.
- ☒ Transportation: Maintain and improve a coordinated, validated plan for transportation needs across the PPACG region.
- ☒ Program Excellence: Continue to excel in the key fundamental areas of PPACG: Military support, Environmental programs, Transportation, Area Agency on Aging, and regional communication and collaboration.

STRATEGIC PLAN GOALS

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[Transportation](#): Maintain and improve a coordinated, validated plan for transportation needs across the PPACG region.

[Program Excellence](#): Continue to excel in the key fundamental areas of PPACG: Military support, Environmental programs, Transportation, Area Agency on Aging, and regional communication and collaboration.

Advocacy Objectives and Strategies

Strategic Plan Update Group: Yolanda Avila, Norm Steen, Holly Williams, Sharon Thompson

Goal: Serve as an effective advocacy voice for common ground issues.

Objective 1: Be a convener on community issues.

Strategies

- Bring key issues to Board to select and prioritize issues of regional concern.
- Conduct community assessments on issues to avoid duplication of efforts.
- Identify gaps in current community issues.
- Strengthen and expand outreach to community and member stakeholders and convene the involved groups.

Proposed additional strategy:

- Collaborate on member government staff training opportunities.
 - Including but not limited to; legislative advocacy vs. education, project delivery management, new manager mentorship, cost efficiency training, etc.

Objective 2: Build coalitions with stakeholders.

Strategies

- Board identifies specific goals for coalition to be formed around.
 - Conduct research on goals and proposed actions on issues that the Board brings forward.

Proposed Strategy Replacement with “Conduct research on issues the board identifies”
- Identify stakeholders to engage including and beyond existing relationships.
- Engage stakeholders with aligned interests to advocate for regional community needs within state and local regions as well as the mega-region.
 - Share information and advocacy opportunities with stakeholders and community.
 - Reach out at the level needed for the topic.
- Leverage member and staff leadership to influence and engage others.
 - Provide media briefings and encourage stakeholder reports on pertinent topics to the region.
 - Extend invitations to coalition partners for items of interest.

Objective 3: Prioritize efforts on influencing legislation, regulation and rule-making
Proposed Objective Language Change: Objective 3: Prioritize efforts on influencing legislation

Strategies

- Serve as information resource to legislators on all PPACG issues, leveraging our role as subject matter experts.
 - Provide information to legislators or community when requested and proactively in order to support community leaders and elected officials.
 - Engage staff to testify at state legislature as “Subject Matter Experts” and Board Members as advocates on topics relating to PPACG.
- Facilitate connections between PPACG members and legislative delegation with face-to-face discussions, roundtables and forums on relevant and timely topics.
 - **See proposed change below**
- Engage proactively on federal from reauthorizations.
Proposed Strategy language change: Change to Engage proactively on federal issues of PPACG concern.

- Influence rule-making and regulation through education and active communication.

Proposed to remove minute details:

- Plan and facilitate face-to-face discussions, roundtables and forums on relevant and timely topics.
- Work with lobbyist to maintain awareness of current legislative issues and topics.

Information Sharing Objectives and Strategies

Strategic Plan Update Group: Sharon Thompson, Glant Havenar, Don Wilson

Goal: Serve as a significant resource for PPACG members to collect and share information with regional partners.

Objective 1: Be a central digital/electronic hub for plans, studies and resources.

Current Strategies

- Determine what information should be included in the library.
- Research and implement a web-based launch pad/clearing house for information.
- Begin requesting information and shareable data-sets.

Proposed Strategies to replace current

- Determine what content and functionality should be included in the regional document hub, and implement an appropriate web-based solution.
- PPACG will develop a set of naming conventions to tag these files for easy retrieval.

Objective 2: Establish a protocol for standardization and sharing of data.

Current Strategies

- Identify methods and processes to encourage the open exchange of data and information.
- Identify and coordinate with regional data stakeholders to optimize functionality of information and reduce duplication.
- Determine document standards and address data security.

Proposed Strategies to replace current

- Establish a regional GIS user Group.
- Focus on compatibility of data not ownership of data.
- Establish protocols for sharing data.
- Work with local colleges on GIS and information sharing *Also in Advocacy.

Objective 3: Be a convener for members on cross-community issues.

Current Strategies

- Establish a process to identify cross community issues with the Board.
- Conduct roundtables with members and subject matter experts on selected issues.

Proposed Strategies to add

- Establish an annual Regional Assembly.
 - A forum to discuss issues of regional concern to set the stage for regional cooperation on issues that are not contained within jurisdictional boundaries.
- Support and participate in community planning processes and provide community planning technical assistance when possible to member governments.
- Support the development of communication groups for information exchange.

Proposed Strategies to remove

- Establish a process to identify cross community issues with the Board.

Aging Objectives and Strategies

Strategic Plan Update Group: Val Carr, Yolanda Avila, Holly Williams, Sharon Thompson

Goal: Expand and extend senior access, awareness, education, and connectivity to support age-friendly communities and empower individual seniors.

Objective 1: Coordinate, support and advocate for regional efforts to improve transportation for seniors.

Current Strategies

- Support One Ride and Transportation Service Providers to provide transportation for seniors.
- Explore a regional mobility management program.
- Identify barriers to driving and barriers to transit use.

Suggest Replacement for Objective 1: Human Services Mobility Management. Coordinate mobility options that provide freedom of mobility for the region's senior population.

- Administer the region's FTA 5310 funds.
- Foster cooperation between the region's Human Service Providers to help streamline service delivery and optimize available funding.
- Enhance the rider's experience by working collaboratively with area mobility providers to provide a seamless mobility network.
- Serve as a regional information source for all senior mobility needs.

Objective 2: Strengthen and expand outreach and education efforts to seniors and the general public.

Current Strategies

- Support development of the Age Friendly Senior Portal.
- Develop efforts to educate community groups like Housing/Building, Businesses or others on the changing needs of seniors.
- Create a marketing and communication plan to educate the community on existence of AAA, our major services, partners and programs.

Proposed Strategies to add

- Support online resources and expand traditional information sources for older adults.
- Communicate the changing needs of seniors in our community.
- Educate older adults on opportunities for emotional and social connection to reduce social isolation.

Proposed Strategies to remove

- Support development of the Age Friendly Senior Portal.
- Develop efforts to educate community groups like Housing/Building, Businesses or others on the changing needs of seniors.

Objective 3: Collect information and support regional network efforts to increase housing options that are accessible and affordable for seniors.

Current Strategies

- Raise awareness through convening stakeholders.
- Assist with collection and coordination of information on availability of housing for seniors and identify gaps or needs.

Proposed Strategies to add

- Advocate for senior housing needs through collaboration and education.
- Provide outreach to increase community awareness of senior housing needs.

Objective 4: Support and advocate for technology access for seniors.

Proposed Strategies to add

- Advocate for broadband or highspeed internet access availability for seniors.
- Support and collaborate to provide education for seniors on how to use technology resources for personal and medical needs.
- Continue to support provider expansion into tele-medicine.

Transportation Objectives and Strategies

Strategic Plan Update Group: Holly Williams, Norm Steen, Sharon Thompson, Glant Havenar

Goal: Maintain and improve a coordinated, validated plan for transportation needs across the PPACG region.

The Pikes Peak Area Council of Governments (PPACG) area includes the Pikes Peak Metropolitan Planning Organization (MPO) and a portion of the Central Front Range Transportation Planning Region (TPR#14). As an MPO, PPACG is federally required to develop a long range transportation plan (LRTP) and transportation

improvement program (TIP) for the Colorado Springs Urbanized Area. Transportation Planning Regions (TPRs) are the mechanism by which the State of Colorado plans and programs state transportation funding.

Objective 1: Ensure coordinated transportation planning among entities within the PPACG MPO and between the MPO and Central Front Range TPR.

Current Strategies

- Conduct a multi-modal transportation study of the PPACG area to improve regional connectivity at the county level.
 - Secure FHWA (MPO) & CDOT (TPR) funding.
 - Identify connectivity of the collector and arterial network for redundancy to the state network.
 - Develop potential project lists that can be used at the discretion of the individual jurisdictions in the MPO, TPR or jurisdictional project selection process.
 - Investigate the jurisdictional desire and need for a bi-annual or quarterly transportation meeting of all the COG jurisdictions of the TPRs.
- Strengthen ties between transportation and economic development by ensuring that as project lists are developed for the MPO Transportation Improvement Program or TPR Development Lists, community partners are consulted to ensure that their transportation needs are considered in the process.
 - Community groups include Military Installations, Economic Development Agencies, Chambers of Commerce, Visitors Centers, Educational Institutions and other groups.
- Research alternative approaches to mobility and congestion relief and make presentations to the Board for further direction.
 - **See proposed change below**
- Provide understandable information to the Board and public on the roles associated with the MPO and TPR through visuals, infographics and white papers.

Proposed Strategies to add

- **Right-size efforts to optimize results on a cost-effective basis.**

Proposed Change to Remove minute details

- Travel Demand Management such as Ride Share; Van Pool; Guaranteed Ride Home; Tele-work; Express bus and others.
- Intelligent Transportation Systems Coordination.
 - ITS Architecture Plan (MPO requirement).
 - Smart Cities, including connected and autonomous vehicle infrastructure.
- Land use policy tool box.
 - Jurisdictions should always maintain their authority over land use policy and decisions. To the extent practical, the Board could direct the COG to develop model policies that individual jurisdictions could adopt or use as a base template for land use policy. The tool box could help improve regional consistency and compatibility between jurisdictions.

Objective 2: Utilize performance based measurements to develop priority project lists.

Proposed Language Change: Objective 2: Use performance based measurements to develop the regional long-range plan and TIP project priority lists.

Current Strategies

- As the MPO, performance measurements are a requirement of the federal transportation planning process.
 - Educate the public on existing performance measures.
 - Ensure PPACG models are appropriately scaled to provide good information to regional decision makers in a cost effective manner.
- Collect appropriate data to make sure the models are kept up-to-date. Data collection cycles should be developed on a cost/benefit basis.
- Share data between agencies whenever possible to reduce duplication within the region and state.
- Consider incorporating performance measures as part of the TPR Project Development list process to the extent practical and consistent with the required MPO measures.

Objective 3: Explore and pursue all funding mechanisms to serve all modes of transportation in the PPACG region.

Current Strategies

- Update MPO TIP policies and procedures to maximize federal funds available to the region.
- Educate the public on financial resources available to the MPO and TPRs.
- Participate in the state and federal planning and programming policy processes to represent the interests of the COG.
- Monitor available state and federal grant opportunities and notify prospective applicants of the opportunities.
- Upgrade PPACG staff capabilities to assist in the writing and submittal of private, state or federal grants that would bring additional funding into the region.

Proposed New Objective

Objective 4: Provide regional planning and recommend potential policies/strategies for multimodal transportation options that may impact the region and the broader mega-region, such as, but not limited to:

- Front range passenger rail
- Micro-mobility options (scooters, bikes, etc.)
- Express commuter bus – Monument to Downtown COS, Fountain to Downtown COS and Falcon/Black Forest to Downtown COS.
- Autonomous vehicles
- Ride share efforts

Program Excellence Objectives and Strategies

Strategic Plan Update Group: Cami Bremer, Andy Pico, Sharon Thompson

Goal: Continue to excel in the key fundamental areas of PPACG: Military support, Environmental programs, Transportation, Area Agency on Aging, and regional communication and collaboration.

Objective 1: Maintain and strengthen the excellent collaborative relationship with the military community in the region.

Current Strategies

- Complete the Joint Land Use Study for the five military installations within the region.

- Support the implementation of the Joint Land use study with the region.
- Continue to support the economic growth, transportation and other needs of the military where possible.

Proposed Strategies to replace current

- Promote the outcomes of Joint Land Use Study for all military installations within the region.
- Implement recommended actions from the Joint Land Use Study in collaboration with regional partners.
- Connect military and civilian representatives and facilitate meetings on critical military issues as they arise.
- Facilitate and support future joint community-military planning efforts related to land use, installation growth management, and planning for anticipated military mission needs, including the U.S. Space Force.
- Continue to support the economic growth, transportation and other service delivery to meet the needs of the military where possible.

Objective 2: Continue to support effective environmental programs that support regional efforts.

Proposed Language update for Objective 2: Maintain and improve air and water quality efforts throughout the Pikes Peak Region to protect human health and the environment.

Current Strategies

- Continue to protect air and water quality by collaborating with stakeholders throughout the region.
- Be proactive in cross community environmental issues such as wildfire mitigation, storm water, and other regional concerns through collaborative efforts.

Proposed Strategies (Full replacement of current)

- Implement recommendations and strategies within the 2019 Water Quality Management (208) Plan.
- Develop and implement a regional air quality improvement plan through the EPA Ozone Advance program.
- Provide educational opportunities and outreach opportunities to stakeholders and the general public.

- Continue to support partnerships and relationships between CDPHE, EPA, local governments and environmental organizations.
- Be proactive in cross community environmental issues such as wildfire mitigation, storm water, and other regional water and air quality concerns through collaborative efforts.

Objective 3: Continue to support partnerships and relationships between CDOT and member entities.

Proposed Language Change: Continue to support partnerships and relationships between CDOT, neighboring regions and member entities.

Current Strategies

- Continue the collaborative efforts of the Transportation Advisory Committee.
- Continue to be proactive in staff efforts to assist in regional efforts.

Proposed Strategies to add

- Support collaboration between transportation entities and the military on regional transportation needs.

Objective 4: Continue to support current Area Agency on Aging programs.

Current Strategies

- Ensure programs and funding are supporting the health and welfare needs of aging populations
- Continue to provide funding for senior meal programs, transportation, caregiving, information and assistance and insurance information.

Objective 5: Enhance our strong, collaborative, regional Board of Directors by continuing to inform the board on the available opportunities.

Current Strategies

- Ensure smaller communities are aware of the DOLA mini-grant opportunities.
- Provide information to the Board on available grant opportunities.
- Continue to encourage Board Members to share information and concerns for each of their communities through regular meetings and other methods.

Proposed Strategies to add

- Ensure federal and state funds are not returned.